

BALLARD DESIGNS®

ABOUT THE GRAHAM UPHOLSTERED COLLECTION

Thank you for your interest in our Graham Upholstered Seating Collection. We developed this informational packet to take the guesswork out of making your selection and placing your order. However, if you have questions not addressed below, please call us at 800-535-8776. One of our representatives will be glad to assist you.

DESIGN & CONSTRUCTION

With its tailored track arms and clean lines, our Graham Upholstered Collection has a look you never tire of coming home to. Artisan crafted hardwood frame is made in the USA with mortise and tenon joints, corner blocks and double-doweled, screwed and glued for strength. Supportive foam core cushions are wrapped in soft poly-fiber and encased in luxurious down blend. Patented spring system assures years of comfortable wear.

UPHOLSTERY & FINISH

Order your Graham Upholstered Seating with any of our extensive curated fabrics online or send us your own fabric for a truly custom look. Finishes: Latte, Walnut, Flannel, Fossil or Sierra.

ORDERING AND DELIVERY

To place an order, call 800-535-8776 or order online at ballarddesigns.com.

ITEM	ITEM#
Sofa	US666
Loveseat	US636
Chaise	UH006
Club Chair	US603
Club Ottoman	US648
Large Ottoman	US684
Storage Ottoman	US687

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ABOUT THE GRAHAM UPHOLSTERED SEATING COLLECTION

CUSTOMER'S-OWN-MATERIAL (COM) INFORMATION FOR GRAHAM UPHOLSTERED SEATING COLLECTION

FABRIC REQUIREMENTS

Please Note: All fabric must be at least 54" wide.

NON-RAILROADED					
ITEM NAME	PLAIN FABRIC	1"-14" REPEAT	15"-24" REPEAT	25"-27" REPEAT	28"-36" REPEAT
Sofa	26 yd	28 yd	29 yd	30 yd	31 yd
Loveseat	21 yd	22½ yd	23 yd	24 yd	25 yd
Chaise	21 yd	22½ yd	23 yd	24 yd	25 yd
Club Chair	13 yd	14 yd	14½ yd	15 yd	15½ yd
Club Ottoman	4 yd	4 yd	4½ yd	4½ yd	5 yd
Large Ottoman	6½ yd	7 yd	7½ yd	7½ yd	8 yd
Storage Ottoman	8 yd	8½ yd	9 yd	9 yd	9½ yd

RAILROADED					
ITEM NAME	PLAIN FABRIC	1"-14" REPEAT	15"-24" REPEAT	25"-27" REPEAT	28"-36" REPEAT
Sofa	20 yd	22 yd	23 yd	24 yd	25 yd
Loveseat	16 yd	17½ yd	18½ yd	19 yd	20 yd
Chaise	16 yd	17½ yd	18½ yd	19 yd	20 yd
Club Chair	10 yd	11 yd	11½ yd	12 yd	12½ yd
Club Ottoman	3 yd	3½ yd	3½ yd	4 yd	4 yd
Large Ottoman	5 yd	5½ yd	6 yd	6 yd	6½ yd
Storage Ottoman	6 yd	7 yd	7 yd	7½ yd	7½ yd

Please note: Send continuous yardage only; we cannot use multiple pieces of material. **Yardage must be on a bolt, not folded.**

OP293 7/20

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ABOUT BALLARD'S "CUSTOMER'S-OWN-MATERIAL" SERVICE

What does the "Customer's-Own-Material" Service mean? If you enjoy a truly custom décor, we allow you to combine your choice in fabric with the quality of our products. This allows you to supply the material with which your furniture will be made.

SELECTING YOUR FABRIC

What fabrics will we NOT accept?

- Leather
- Silk
- Vinyl
- Fabric with flaws
- Sheets
- Rugs
- Quilted pieces
- Striped patterns or plaids for tufted furniture (tufting process distorts the stripes)

Other helpful things to know when selecting your fabric:

- If your fabric features a central design, we will make every effort to center it on your item, if you specify on the order form.
- Any stripes will be arranged vertically, unless you request horizontal striping.
- We only accept continuous yardage.
- Contrasting fabrics only accepted on select items (please call for details).
- **Inadequate fabric WILL delay your order.**
- **We reserve the right to refuse the fabric if it will compromise the quality of the piece.**
- **Many customers choose a Ballard Fabric-by-the-Yard for their COM; please call for information or see our selection online.**

PREPARING AND SENDING YOUR FABRIC

How should you prepare the fabric you send?

- Inspect the fabric for flaws.
- See the attached page for yardage requirements; Yardage must be on a bolt, NOT folded.
- Measure carefully (excess fabric cannot be returned).

How do you order this service and what to do then?

- Complete the attached form and enclose it with your fabric (must have this form to proceed with your order).
- Please cut a small swatch (at least 1" sq.) and staple to your order form with the correct side facing up (this precautionary measure helps insure that your fabric is identifiable to the order form in the unlikely event they were to become separated).
- Please indicate on your order form if your fabric will be sent in separate packages.
- Please make sure the mailing label of your package has the exact address printed on the order form (for your convenience, you may clip out the pre-printed label on the order form).
- Please also provide your name, return address and a phone number where you can be reached.
- An estimated delivery time is available when you place your order.
- Fabric and completed order form must be received before we can place your order.

Please note: All COM furniture is made to order. Therefore, these items are non-returnable.

If you have ANY concerns not addressed here, Please call our Product Specialists at 800-535-8776.

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ABOUT “RAILROADED” FABRIC IN CUSTOM UPHOLSTERY

To help you select fabric that will result in a top-quality custom look for your COM upholstered furniture, we’ve put together the additional guidelines below.

NON-RAILROADED FABRIC:

Generally, fabric patterns are printed or woven vertically along the bolt. Since most fabrics are 54" wide, a sofa upholstered in a vertical-print fabric will usually have two seams, as shown in Figure 1. note: upholstering with vertical-print fabrics generally requires more yardage than is needed with horizontal-print fabrics; see below.)

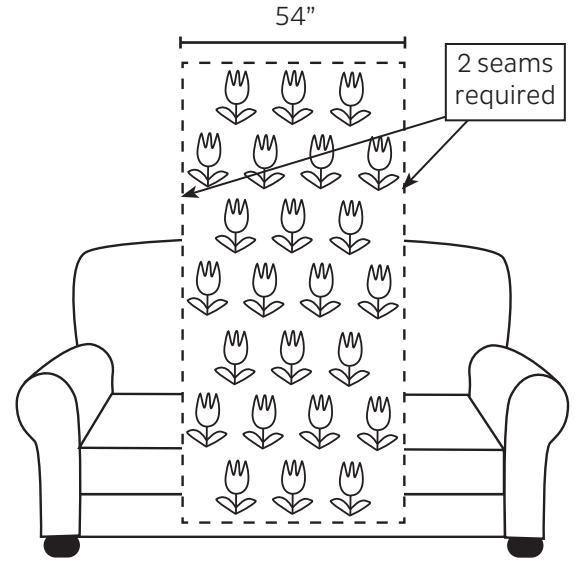


Figure 1

RAILROADED FABRIC:

Sometimes, the fabrics pattern is printed or woven horizontally across the bolt (see Figure 2).

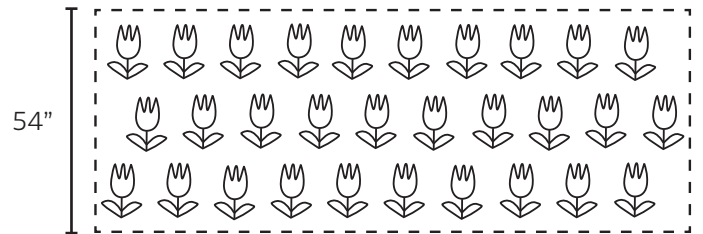


Figure 2

In upholstery terminology, this means that the fabric runs across the furniture horizontally, thereby eliminating vertical seams and providing a more professional look, as shown in Figure 3.

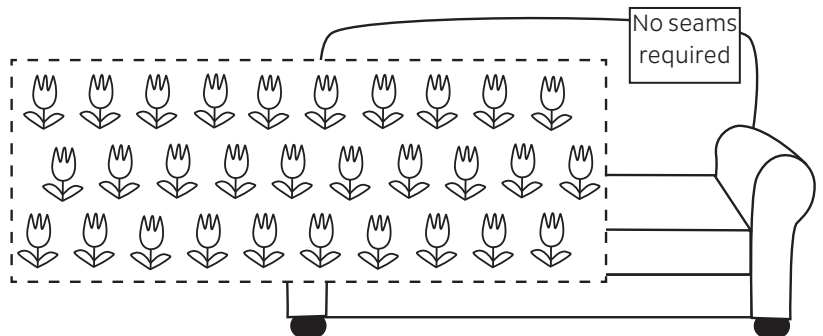


Figure 3

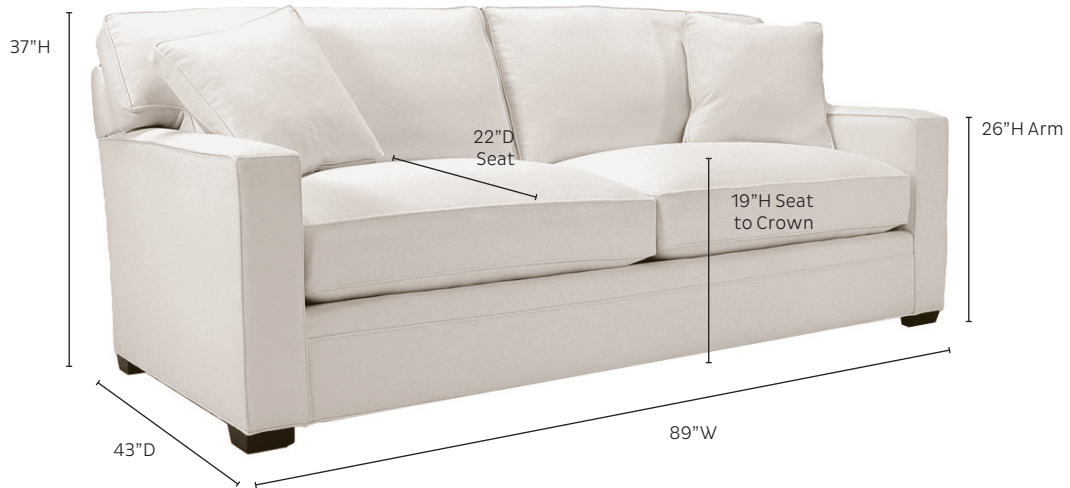
OP293 7/20

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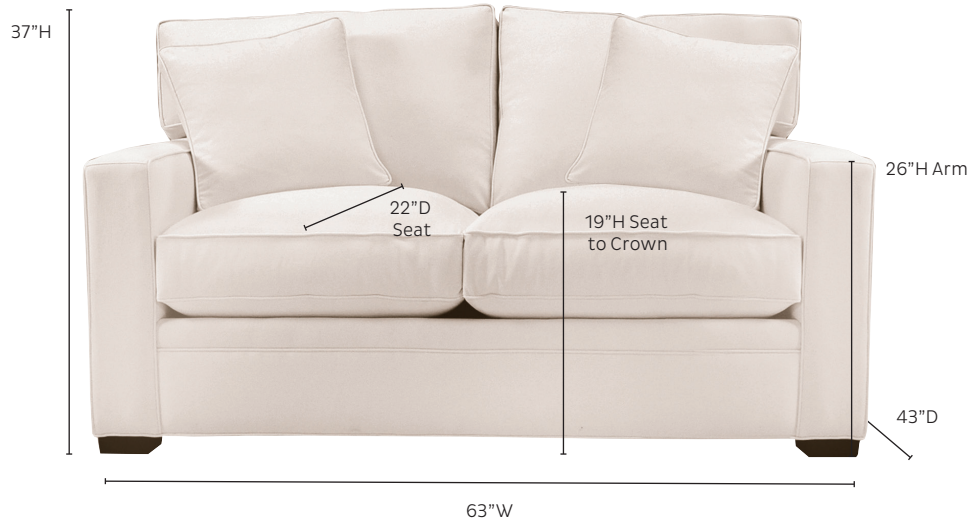
ABOUT THE GRAHAM UPHOLSTERED SEATING COLLECTION

DIMENSIONS* SEE NOTE

SOFA (US666)
TWO MATCHING THROW PILLOWS INCLUDED



LOVESEAT (US636)
TWO MATCHING THROW PILLOW INCLUDED



*Due to manufacturing variances, upholstery dimensions can vary up to 1/2".

OP293 7/20

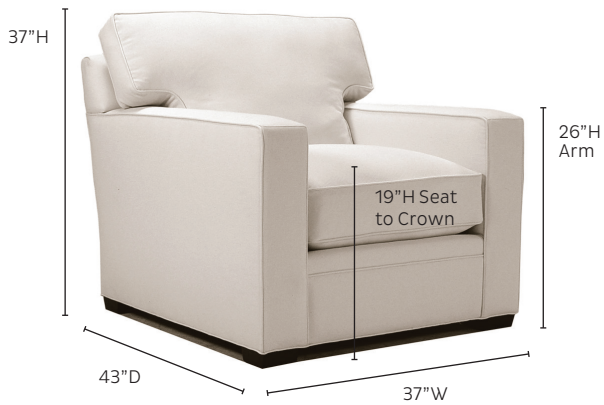
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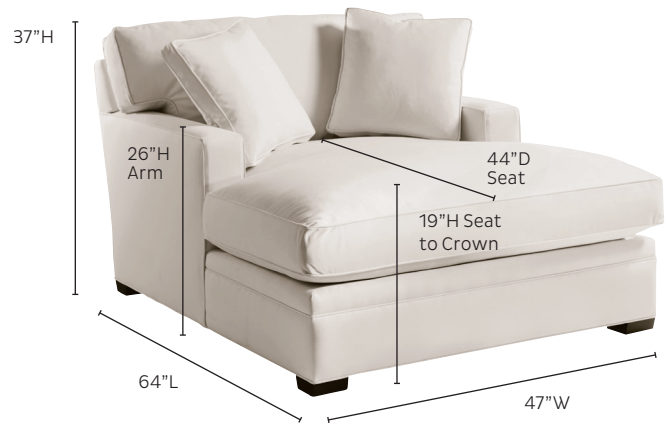
ABOUT THE GRAHAM UPHOLSTERED SEATING COLLECTION

DIMENSIONS* SEE NOTE

CLUB CHAIR (US603)



CHAISE (UH006)



CLUB OTTOMAN (US648)



LARGE OTTOMAN (US684)
STORAGE OTTOMAN (US687)
Interior: 8"H x 41"W x 26¼"D



*Due to manufacturing variances, upholstery dimensions can vary up to 1/2".

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THRESHOLD DELIVERY CHECKLIST

MUST BE INCLUDED WITH ORDER

Your Name: _____

Ship to Name: _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

Ship to Contact Name: _____

Ship to Contact Phone #: _____

Email, if available: _____

DELIVERY

- The delivery date is available when your order is placed.
- Threshold deliveries are typically made 2-3 weeks from shipment.
- The delivery agent will call to schedule the delivery; please share any restrictions with them at that time.
- Deliveries are made M-F between 8am-5pm with a 4hr window.
- The agent will set the item inside the first floor doorway or covered area; Assembly is NOT included
dispose of packaging materials is NOT included. Please plan to dispose of the packaging after delivery.
- If you see damage to the box or the item, please contact us before accepting the delivery.

I have read and understand the requirements necessary for delivery.

Authorized Signature

Date



IN HOME DELIVERY CHECKLIST

MUST BE INCLUDED WITH ORDER

Your Name: _____

Ship to Name: _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

Ship to Contact Name: _____

Ship to Contact Phone #: _____

Email, if available: _____

DELIVERY

- The ship date is available when your order is placed.
- In-Home deliveries are typically made 2-3 weeks from shipment.
- The delivery agent will call to schedule the delivery; please share any restrictions with them at that time.
- Deliveries are made M-F between 8am-5pm with a 4hr window.
- The agent will set the item in the room of your choice and remove packaging; The agent will NOT assemble/level the item or move existing furniture.
- If you see damage to the box or the item, please contact us before accepting the delivery.

I have read and understand the requirements necessary for delivery.

Authorized Signature

Date