



ABOUT THE LOUIS XVI LOVESEAT

Thank you for your interest in our Louis XVI Loveseat. We developed this informational packet to take the guesswork out of making your selection and placing your order. However, if you have questions not addressed below, please call us at 800-535-8776. One of our representatives will be glad to assist you.

DESIGN & CONSTRUCTION

Classic in every detail, the frame is hand crafted in Italy of solid beech wood with low European seat and tapering fluted legs crowned in carved florettes. Frames are upholstered in the USA. 38¹/₂"H x 53³/₄"W x 27"D; seat 16³/₄"H.

UPHOLSTERY & FINISH

Order your Louis XVI Loveseat in your choice of Distressed Off-White, Distressed Black or Walnut Brown finish. Choose OffWhite Twill or have your loveseat upholstered in your own fabric, through our COM service (see additional information in this package for details).

ORDERING AND DELIVERY

To place an order, call 800-535-8776 or order online at www.ballarddesigns.com.

CUSTOMER'S-OWN-MATERIAL (COM) INFORMATION FOR THE LOUIS XVI LOVESEAT

FABRIC REQUIREMENTS

Please Note: All fabric must be at least 54" wide.

RAILROADED

Item	Item#	Plain Fabric	1"-14" Repeat	15"-24" Repeat	25"-27" Repeat	28"-36" Repeat
Louis XVI Loveseat	US094	5 ¹ / ₂ yd	6 yd	6 ¹ / ₂ yd	6 ¹ / ₂ yd	6 ³ / ₄ yd

NONRAILROADED

Item	Item#	Plain Fabric	1"-14" Repeat	15"-24" Repeat	25"-27" Repeat	28"-36" Repeat
Louis XVI Loveseat	US094	5 ¹ / ₂ yd	7 yd	7 ¹ / ₂ yd	7 ¹ / ₂ yd	7 ³ / ₄ yd

*Please note: Send continuous yardage only; we cannot use multiple pieces of material. **Yardage must be on a bolt, not folded.***



ABOUT BALLARD'S "CUSTOMER'S-OWN-MATERIAL" SERVICE FOR THE LOUIS XVI LOVESEAT

Enjoy a truly custom decor, combining your choice in fabric with the quality of Ballard Designs. For the ultimate in decorating versatility, we offer our Customer's-Own-Material (COM) service that allows you to supply the material with which your furniture will be upholstered. This information packet answers frequently asked questions about COM; if you have concerns not addressed here, call us at 800-535-8776.

Please note: All COM furniture is made to order. Therefore, these items are non-returnable.

SELECTING YOUR FABRIC

To ensure the professional quality of your custom furniture, please read the important details below.

- Before sending your fabric to us, please inspect it for flaws.
- If your fabric is woven with a front and a back, please clip off the bottom corner of the order form and pin it to the side of your fabric that you prefer as the front.
- We cannot use leather, quilted or silk materials for COM.
- Please do not send contrasting fabrics, welt or fringe.
- If your fabric features a central design, we will make every effort to center it on your item, if you so specify on the order form.
- Any stripes will be arranged vertically, unless you request horizontal striping.
- Because inadequate fabric will delay your order, and excess fabric cannot be returned, please measure carefully.
- If you have any questions about the suitability of your fabric choice, please call 800-535-8776 and ask one of our Product Specialists for guidance.

ORDERING AND DELIVERY

If you are ordering Louis XVI Loveseat in a fabric you will be sending to us, complete the attached form and enclose it with your fabric. *We must have this form before we can proceed with your order. Please cut from your fabric a small swatch (at least 1"Sq.) and staple it to your order form with the correct side facing up. In the unlikely event that your material and order form become separated, this precaution will assist us in determining to which customer the fabric belongs.

If your fabric and order form will be sent to us in separate packages, please indicate so on your order form. On the mailing label of the package in which the fabric arrives, it is very important that you send it to the exact address printed on the order form. (For your convenience, the order form includes a pre-printed label that you may clip out and use.) Please also provide your name and return address so that we are certain from whom the material was sent. Regardless of your choice of material, please note that the base price of each item is in addition to the cost of your fabric. An estimated delivery time is available when you place your order.

See the attached page for information regarding required yardage.

ABOUT “RAILROADED” FABRIC IN CUSTOM UPHOLSTERY

To help you select fabric that will result in a top-quality custom look for your COM upholstered furniture, we’ve put together the additional guidelines below.

NON-RAILROADED FABRIC:

Generally, fabric patterns are printed or woven vertically along the bolt. Since most fabrics are 54" wide, a sofa upholstered in a vertical-print fabric will usually have two seams, as shown in Figure 1.

note: upholstering with vertical-print fabrics generally requires more yardage than is needed with horizontal-print fabrics; see below.)

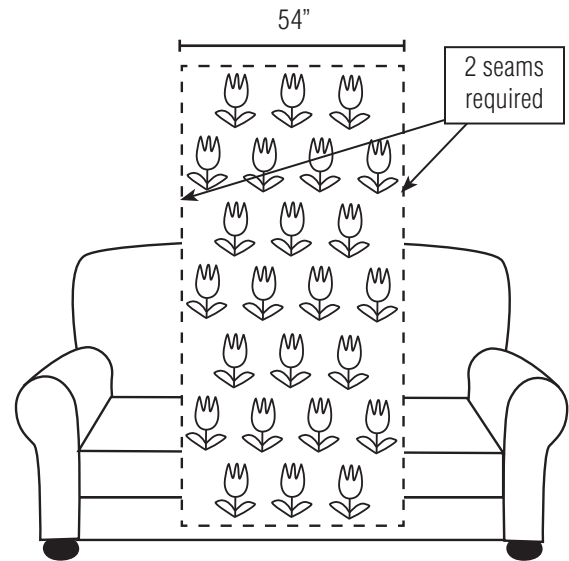


Figure 1

RAILROADED FABRIC:

Sometimes, the fabrics pattern is printed or woven horizontally across the bolt (see Figure 2).

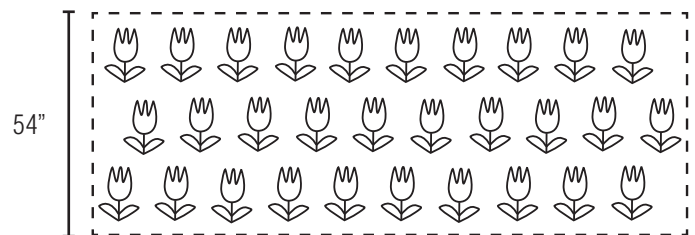


Figure 2

In upholstery terminology, this means that the fabric runs across the furniture horizontally, thereby eliminating vertical seams and providing a more professional look, as shown in Figure 3.

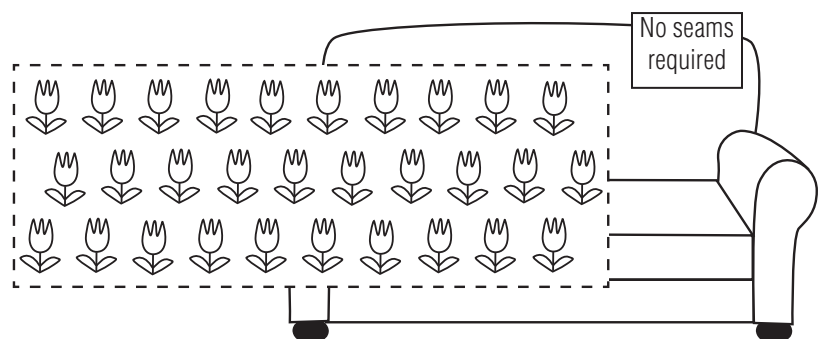


Figure 3

ABOUT THE LOUIS XVI LOVESEAT

DIMENSIONS

LOUIS XVI LOVESEAT



Pillows are not included.

COM UPHOLSTERED ORDER FORM

ALL INFORMATION MUST BE COMPLETE OR YOUR ORDER WILL BE DELAYED

1) Please check one of the following boxes:

☐ I am ordering: ☐ US094 Louis XVI Loveseat to be upholstered in my own material. I have enclosed the specified amount of continuous yardage, *prewashed (if machine washable) fabric (multiple pieces cannot be accepted)*.

☐ My fabric (in the amount specified) is being sent separately, labeled with my name and address.

Finishes: ☐ Distressed Black ☐ Distressed Off-White ☐ Walnut Brown

2) Please complete, if applicable:

Place the design/pattern of my material in the following manner: _____

3) Please provide all of the following information:

Ship my order to the following name and address:

Daytime phone (_____) _____-_____ Evening phone (_____) _____-_____

Catalog source code (numeric code in the shaded bar on the catalog's back cover) _____

Please indicate amount and method of payment:

Item Base Price ____ units @ \$_____ each = \$_____

Item Base Price ____ units @ \$_____ each = \$_____

Tax: OH residents, GA and FL residents as applicable. \$_____

Truck Delivery Total \$_____

Standard S&H Charges \$_____

TOTAL PRICE \$_____

☐ **CHARGE:** Circle type of card and fill in all blanks. VISA DISCOVER MASTERCARD AMEX

Account # _____

Expiration Date (required) _____

Cardholder's Signature: _____

Cardholder's Billing Address (if different from ship-to address above): _____

☐ **CHECK OR MONEY ORDER ENCLOSED:** Make check payable to Ballard Designs. Sorry, no CODs or cash. Orders paid by check will be held until check clears.

4) I request that Ballard Designs follow the above instructions. I HAVE READ THIS INFORMATION PACKET CAREFULLY AND UNDERSTAND THAT BECAUSE THIS IS A CUSTOMIZED ORDER, CHANGES OR CANCELLATIONS ARE NOT POSSIBLE ONCE PRODUCTION HAS BEGUN. I recognize that the delivery of my COM order is based upon when Ballard receives the appropriate yardage from me. Finally, I acknowledge that COM ITEMS ARE NOT RETURNABLE FOR REFUND OR EXCHANGE.

Signature _____ Date _____

5) When complete, send this form to:

RETURN TO: _____

BALLARD DESIGNS

ATTN: BALLARD DESIGNS CALL CENTER
COM DEPT. - GATE 51
5568 WEST CHESTER ROAD
WEST CHESTER, OH 45069

FABRIC FRONT

Please clip a piece of your fabric to the front of this form with the correct side facing up. Then, mail your fabric and the order form to us, using the label at left. **Yardage must be on a bolt, not folded.**

OP306 8/09

For convenience and accuracy, cut out the box above and use it as a mailing label on your package.



TRUCK DELIVERY CHECKLIST
MUST BE INCLUDED WITH ORDER

Your Name: _____

Date Fabric Shipped: _____

Order #: _____

Ship to Name: _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

Ship to Contact Name: _____

Ship to Contact Phone #: _____

Customer's Fax if available: _____

Email, if available: _____

Review each of these delivery points:

1. Your order will arrive in approximately 1-2 weeks from the shipping date.
2. Your item will arrive in a tractor trailer. The delivery agent requires that the street be at least 2 car widths wide (10 ft.) and has an over head clearance of at least 14 ft.
3. The delivery agent will call in advance to schedule a delivery appointment. Deliveries are made Monday-Friday between 8:00 am and 5:00 pm. If a specific time is required, there will be an additional fee.
4. Truck deliveries are placed inside the first doorway of your residence, garage, or covered area of your home. The agent will not do any type of assembly.
5. The delivery agent may require assistance. Please be sure someone will be able to assist with unloading the item.
6. The delivery agents are not equipped to dispose of packing materials; therefore, please plan to dispose of the packaging after delivery.

I have read and understand the requirements necessary for delivery.

Authorized Signature

Date