

BALLARD DESIGNS®

ABOUT THE LENOIR SLIPCOVERED COLLECTION

Thank you for your interest in our Lenoir Slipcovered Collection. We developed this informational packet to take the guesswork out of making your selection and placing your order. However, if you have questions not addressed below, please call us at 800-535-8776. One of our representatives will be glad to assist you.

CONSTRUCTION

The sleek bench design means there are no seat cushion seams to get in the way of serious lounging. Combine that with four easy slipcover options, and this is a collection made for entertaining. Kiln dried hardwood frame is bench made in North Carolina with sag-resistant, recycled steel springs. Foam core bench cushion is cocooned in ultra-comfortable, hypoallergenic down blend. Finished in off-white muslin and ready for its custom-fit Slipcover (necessary when ordering).

SLIPCOVERS

Slipcovers are sold separately. Use our COM service (details attached) to have your Slip made in a fabric you provide. Slipcovers are also available in a select group of fabrics for quick delivery. See our website for a complete selection of standard Slipcovers.

Our slipcovers are crafted to Ballard specifications, resulting in furniture pieces and Slips made exclusively for each other. This means that these Slipcovers will fit only the Lenoir Slipcovered Collection; we do not recommend purchasing them with other manufacturers' furniture in mind.

ORDERING AND DELIVERY

To order, call 800-535-8776, use the catalog order form or order online at www.ballarddesigns.com. Frames are shipped In Home. If ordering slipcovers separately, they are shipped via UPS. As always, if you have any questions, please call us at 800-535-8776. With Custom Shop concerns, please ask to speak with one of our Product Specialists.

FABRIC REQUIREMENTS Please Note: All fabric must be at least 54" wide.

RAILROADED

Item	Frame #	Slipcover#	Plain Fabric	1"-14" Repeat	15"-24" Repeat	25"-27" Repeat	28"-36" Repeat
82" Sofa	US123	UA093	15 yd	16 ¹ / ₂ yd	17 ¹ / ₂ yd	18 yd	19 yd
92" Sofa	US121	UA091	16 yd	17 ¹ / ₂ yd	18 ¹ / ₂ yd	19 ¹ / ₂ yd	20 yd
Swivel Chair	UC115	UA095	5 yd	5 ¹ / ₂ yd	6 yd	6 yd	6 ¹ / ₂ yd
Chair	UC116	UA095	5 yd	5 ¹ / ₂ yd	6 yd	6 yd	6 ¹ / ₂ yd
Swivel Glider	UC117	UA095	5 yd	5 ¹ / ₂ yd	6 yd	6 yd	6 ¹ / ₂ yd
Castered Ottoman	U0062	UA101	3 yd	3 ¹ / ₂ yd	3 ¹ / ₂ yd	4 yd	4 yd
72" Apartment Sofa	US124	UA103	14 yd	15 ¹ / ₂ yd	16 yd	17 yd	17 ¹ / ₂ yd

NONRAILROADED

Item	Frame#	Slipcover #	Plain Fabric	1"-14" Repeat	15"-24" Repeat	25"-27" Repeat	28"-36" Repeat
82" Sofa	US123	UA093	19 ¹ / ₂ yd	21 yd	22 yd	22 ¹ / ₂ yd	23 ¹ / ₂ yd
92" Sofa	US121	UA091	21 yd	22 ¹ / ₂ yd	23 ¹ / ₂ yd	24 yd	25 yd
Swivel Chair	UC115	UA095	6 ¹ / ₂ yd	7 yd	7 ¹ / ₂ yd	7 ¹ / ₂ yd	8 yd
Chair	UC116	UA095	6 ¹ / ₂ yd	7 yd	7 ¹ / ₂ yd	7 ¹ / ₂ yd	8 yd
Swivel Glider	UC117	UA095	6 ¹ / ₂ yd	7 yd	7 ¹ / ₂ yd	7 ¹ / ₂ yd	8 yd
Castered Ottoman	U0062	UA101	4 yd	4 ¹ / ₂ yd	4 ¹ / ₂ yd	4 ¹ / ₂ yd	5 yd
72" Apartment Sofa	US124	UA103	18 ¹ / ₂ yd	19 ¹ / ₂ yd	20 ¹ / ₂ yd	21 yd	22 yd

*Please note: Send continuous yardage only; we cannot use multiple pieces of material. **Yardage must be on a bolt, not folded.***

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ABOUT BALLARD'S "CUSTOMER'S-OWN-MATERIAL" SERVICE

What does the "Customers-Own-Material" Service mean? If you enjoy a truly custom décor, we allow you to combine your choice in fabric with the quality of our products. This allows you to supply the material with which your furniture will be made.

SELECTING YOUR FABRIC

What fabrics will we NOT accept?

- Leather
- Silk
- Vinyl
- Quilted pieces
- Sheets
- Rugs
- Contrasting welts or fringe.
- Fabric with flaws
- Striped patterns or plaids for tufted furniture (tufting process distorts the stripes)

Other helpful things to know when selecting your fabric:

- If your fabric features a central design, we will make every effort to center it on your item, if you specify on the order form.
- Any stripes will be arranged vertically, unless you request horizontal striping.
- We only accept continuous yardage.
- Contrasting fabrics only accepted on select items (please call for details).
- **Inadequate fabric WILL delay your order.**
- **We reserve the right to refuse the fabric if it will compromise the quality of the piece.**
- **Many customers choose a Ballard Fabric-by-the-Yard for their COM; please call for information or see our selection online.**

PREPARING AND SENDING YOUR FABRIC

How should you prepare the fabric you send?

- Inspect the fabric for flaws.
- See the attached page for yardage requirements; Yardage must be on a bolt, NOT folded.
- Measure carefully (excess fabric cannot be returned).

How do you order this service and what to do then?

- Complete the attached form and enclose it with your fabric (must have this form to proceed with your order).
- Please cut a small swatch (at least 1" sq.) and staple to your order form with the correct side facing up (this precautionary measure helps insure that your fabric is identifiable to the order form in the unlikely event they were to become separated).
- Please indicate on your order form if your fabric will be sent in separate packages.
- Please make sure the mailing label of your package has the exact address printed on the order form (for your convenience, you may clip out the pre-printed label on the order form).
- Please also provide your name, return address and a phone number where you can be reached.
- An estimated delivery time is available when you place your order.
- Fabric and completed order form must be received before we can place your order.

Please note: All COM furniture is made to order. *Therefore, these items are non-returnable.*

If you have ANY concerns not addressed here, Please call our Product Specialists at 800-535-8776.

ABOUT “RAILROADED” FABRIC IN CUSTOM UPHOLSTERY

To help you select fabric that will result in a top-quality custom look for your COM upholstered furniture, we’ve put together the additional guidelines below.

NON-RAILROADED FABRIC:

Generally, fabric patterns are printed or woven vertically along the bolt. Since most fabrics are 54" wide, a sofa upholstered in a vertical-print fabric will usually have two seams, as shown in Figure 1. note: upholstering with vertical-print fabrics generally requires more yardage than is needed with horizontal-print fabrics; see below.)

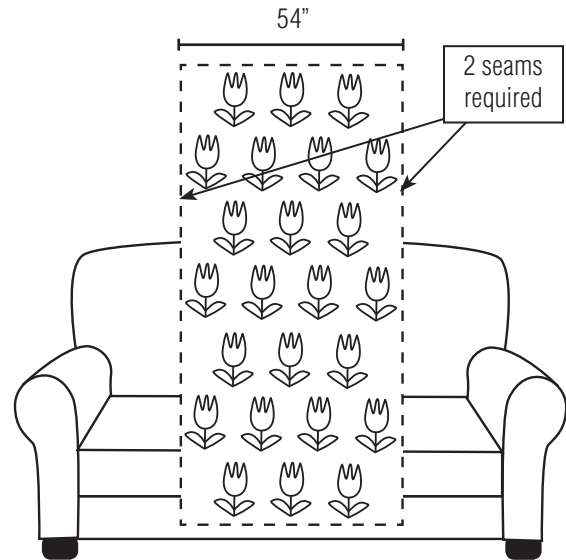


Figure 1

RAILROADED FABRIC:

Sometimes, the fabrics pattern is printed or woven horizontally across the bolt (see Figure 2).

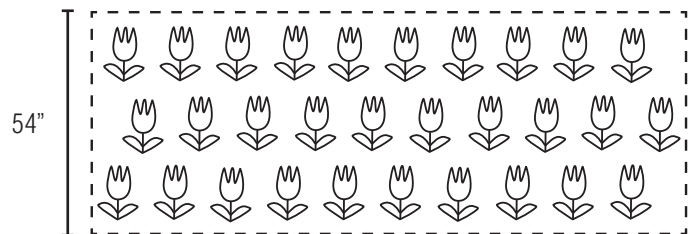


Figure 2

In upholstery terminology, this means that the fabric runs across the furniture horizontally, thereby eliminating vertical seams and providing a more professional look, as shown in Figure 3.

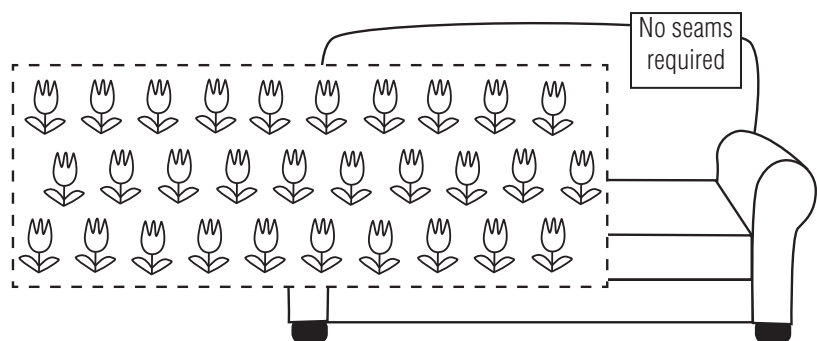


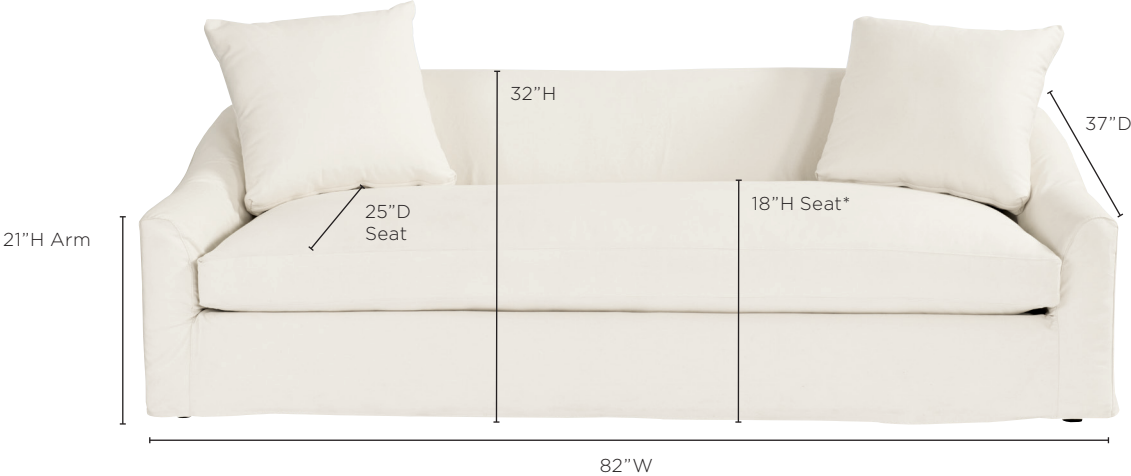
Figure 3

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ABOUT THE LENOIR SLIPCOVERED COLLECTION

DIMENSIONS

LENOIR SLIPCOVERED 82" SOFA (US123/UA093)



LENOIR SLIPCOVERED 92" SOFA (US121/UA091)



LENOIR SLIPCOVERED 72" APARTMENT SOFA (US124/UA103)



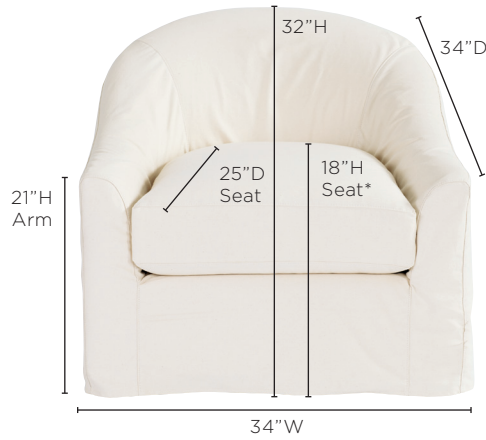
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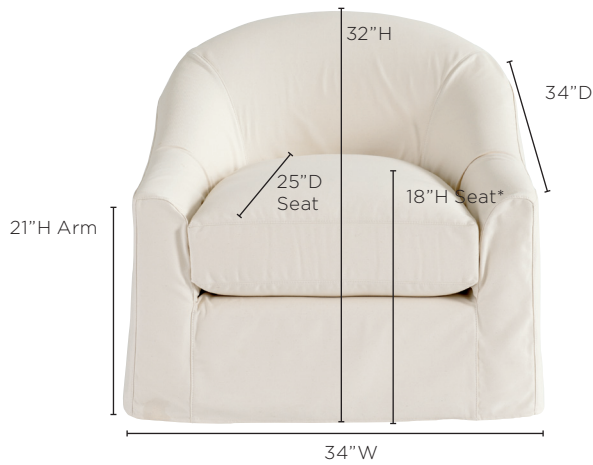
ABOUT THE LENOIR SLIPCOVERED COLLECTION

DIMENSIONS

LENOIR SWIVEL CHAIR (UC115/UA095)



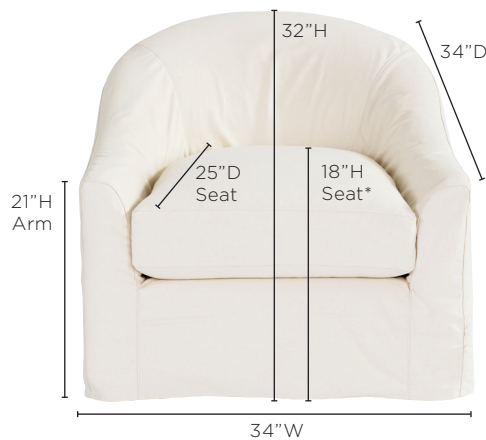
LENOIR SLIPCOVERED CHAIR (UC116/UA095)



LENOIR SLIPCOVERED
CASTERED OTTOMAN
(UO062/UA101)



LENOIR SWIVEL GLIDER (UC117/UA095)



*Due to manufacturing variances, seat height can vary up to 1/2".

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COM SLIPCOVERED ORDER FORM

ALL INFORMATION MUST BE COMPLETE OR YOUR ORDER WILL BE DELAYED

1) Please check one of the following boxes:

I am ordering:

- | | | |
|--|--|--|
| <input type="checkbox"/> (US124) 72" Apt Sofa Body | <input type="checkbox"/> (UC115) Swivel Chair Body | <input type="checkbox"/> (UA095) Chair, Swivel Chair or Swivel Glider Slip |
| <input type="checkbox"/> (US123) 82" Sofa Body | <input type="checkbox"/> (UC117) Swivel Glider Body | <input type="checkbox"/> (UA091) 92" Sofa Slip |
| <input type="checkbox"/> (US121) 92" Sofa Body | <input type="checkbox"/> (UC116) Chair Body | <input type="checkbox"/> (UA093) 82" Sofa Slip |
| <input type="checkbox"/> (UO062) Castered Ottoman Body | <input type="checkbox"/> (UA101) Castered Ottoman Slip | <input type="checkbox"/> (UA103) 72" Apt Sofa Slip |

I have enclosed the specified amount of continuous yardage, *prewashed (if machine washable) fabric (multiple pieces cannot be accepted)*.

My fabric (in the amount specified) is being sent separately, labeled with my name and address.

2) Please complete, if applicable:

Place the design/pattern of my material in the following manner: _____

3) Please provide all of the following information:

Ship my order to the following name and address: _____

Daytime phone (_____) _____ - _____

Evening phone (_____) _____ - _____

Catalog source code (numeric code in the shaded bar on the catalog's back cover) _____

Please indicate amount and method of payment:

Item Base Price ___ units @ \$_____ each = \$_____

Item Base Price ___ units @ \$_____ each = \$_____

Tax: OH residents, GA and FL residents as applicable. \$_____

UPS Charges \$_____

Standard S&H Charges \$_____

TOTAL PRICE \$_____

CHARGE: Circle type of card and fill in all blanks. VISA DISCOVER MASTERCARD AMEX

Account # _____

Expiration Date (required) _____

Cardholder's Signature: _____

Cardholder's Billing Address (if different from ship-to address above): _____

CHECK OR MONEY ORDER ENCLOSED: Make check payable to Ballard Designs. Sorry, no CODs or cash. Orders paid by check will be held until check clears.

4) I request that Ballard Designs follow the above instructions. I HAVE READ THIS INFORMATION PACKET CAREFULLY AND UNDERSTAND THAT BECAUSE THIS IS A CUSTOMIZED ORDER, CHANGES OR CANCELLATIONS ARE NOT POSSIBLE ONCE PRODUCTION HAS BEGUN. I recognize that the delivery of my COM order is based upon when Ballard receives the appropriate yardage from me. Finally, I acknowledge that COM ITEMS ARE NOT RETURNABLE FOR REFUND OR EXCHANGE.

Signature _____ Date _____

5) When complete, send this form to:

RETURN TO: _____

ATTN: BALLARD DESIGNS CALL CENTER
COM DEPT. - GATE 51
5568 WEST CHESTER ROAD
WEST CHESTER, OH 45069

FABRIC FRONT

Please clip a piece of your fabric to the front of this form with the correct side facing up. Then, mail your fabric and the order form to us, using the label at left. **Yardage must be on a bolt, not folded.**

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For convenience and accuracy, cut out the box above and use it as a mailing label on your package.